



At Agassiz Seed and Supply we take the safety and well-being of our co-workers, customers, vendors and the communities we live and work in very seriously. As a family business, we understand that the actions we take have an impact on our family members, friends, co-workers and many others.

We are concerned, as we're sure you are, about the spread of COVID-19 and we are committed to doing our part to reduce the impact of this as quickly as possible while maintaining our service to our customers.

A few of the actions we have taken to help ensure the safety of our entire team and continue our service to our customers include:

- 1) Travel Restrictions- We have imposed limitations on the travel of our team to ensure their safety as well as the safety of those they may come in contact with. This is something we will be reviewing daily to ensure we are using best practices.
- 2) Limitation of Visitors- We are maintaining only business critical meetings, using virtual meetings as an alternative whenever possible, and are restricting visitors to our facilities. We are requiring drivers of incoming trucks to stay in the cabs of their trucks and entry to our facilities must be approved.
- 3) Enhanced Cleaning- In addition to regular cleaning, we have implemented increased cleaning and disinfecting protocols across all locations and vehicles.
- 4) Team Member Health- We require that any team member who is feeling ill not return to any of our facilities until they have been free of fever for more than 24 hours without medication. Any high-risk exposure or a confirmed COVID-19 case will require a 14-day quarantine.
- 5) Operational Continuity- We are working closely with all our locations to ensure that our products are in place and our service will be maintained. We have implemented plans for all critical staff to work remotely if necessary.
- 6) Vendor Supplies- We are in contact with our key suppliers, throughout North America, to be sure all raw materials are readily available and have been assured of availability and continuity of service.

This continues to be a fluid situation and it has created unprecedented uncertainty. We will stay in close contact with you as this situation continues to unfold and please keep in communication with our team to let us know if you have any questions or concerns. We will continue to respond to this as it progresses. Please know that we are fully committed to you and your business.